

NOTICE TO THE PUBLIC – COUNTER SERVICES

The health and wellbeing of court occupants and all Ontarians who access the courthouse is a priority.

Do not come into the Courthouse in person if you have been advised by Public Health or your doctor or the Ontario Ministry of Health (MOH) website to self-isolate due to possible exposure to the coronavirus (COVID-19).

All users of this courthouse are advised to consult the MOH website for the latest information on COVID-19 at: **Ontario.ca/coronavirus**

If you are experiencing COVID-19 symptoms or to determine whether you should isolate yourself or seek medical assistance, call Telehealth at 1-866-797-0000 or your local public health unit for assistance and direction, before attending the courthouse.

COUNTER SERVICES

Effective March 18, 2020, and until further notice, counter services will be offered between 10:00 a.m. to 12:00 p.m. and from 2:00 p.m. to 4:00 p.m.

ONLINE FILING

Please note that online filing is available for Small Claims Court, Civil, and Family Court matters. For more information, please visit:

<https://www.ontario.ca/page/file-small-claims-online> (Small Claims Court)

<https://www.ontario.ca/page/file-civil-claim-online> (civil)

<https://www.ontario.ca/page/file-divorce-application-online> (family)

FAMILY MEDIATION AND INFORMATION SERVICES

All onsite family mediation and information services are being suspended until further notice. Parties are encouraged to contact service providers to discuss services being offered remotely, including online or by phone.

Phone number: 519-741-3200 x3174

Email: info@axisfamilymediation.com

If you are experiencing difficulties accessing services, please contact the courthouse at: **519-741-3200**

You may also be able to find information at:

Community Legal Education Ontario: cleo.on.ca

Steps to Justice: stepstojustice.ca

Legal Aid Ontario: legalaid.on.ca